

FAQ

1. **Should I register as family or individual?**

Individual ticket cost is \$10 per person including booking fee and GST. Kids 5+ years who register to participate the course will be charged the same price as adults. Kids 5 years and under will receive FREE access with a registered adult. All proceeds (excluding booking fee charged by a third party) will be donated to the Starlight Children's Foundation.

2. **What's the date of 2018 Nature's Way Wonder Race?**

Saturday, 3 November 2018.

3. **How do I register for 2018 Nature's Way Wonder Race?**

Click [here](#) to book your tickets online. Ticket sales will end at 18:00 (AEST) on 26 October 2018. Tickets are only available online and cannot be purchased on the event day on the spot.

4. **Will I receive an email confirmation after I book my tickets?**

Yes, an email confirmation will be sent automatically to your email address which you used for the registration. Your e-tickets will be attached to this confirmation email as well. A reminder email will also be sent 48 hours prior to the event.

5. **Can my child join the race?**

Most of the games are suitable for children 5 years and over, with several missions welcoming all ages. All children must be physically, mentally, and emotionally capable to complete the course with proper course etiquette.

Participants under 18 years old must be accompanied by a parent or legal guardian. Parents and legal guardian must use proper judgement and help their youngster decide on what missions to do or not based on their ability, size and confidence level. Kids 5 years and under can join the race for FREE with a registered parent or legal guardian, and they can still enjoy many fun activities on the day.

6. **How do I register a child?**

Book an individual ticket for kids 5+ years old. Kids 5 years and under receive FREE access with a registered parent or legal guardian.

7. **What's included in the ticket?**

The ticket will entitle every registered participant a free goodie bag, return ferry to the event venue, and access to all 2018 Nature's Way Wonder Race games and activities on the island. Ticket proceeds from the event will be donated to Starlight Children's Foundation for helping Australian sick kids.

Each goodie bag will contain a vest, one cap, a poncho, a race bib with your competitor number, a water bottle, one AQUASUN sunscreen, and a drink. One goodie bag per registered person.

8. What are the challenges expected during the Race?

The race consists of several inflatable amusement rides, yoga workshop, and a family catwalk challenge. But perhaps, the biggest challenge of the day would be trying not get distracted during the race by the irresistible beauty of the heritage-listed Goat Island on Sydney's harbour. Stamps will be rewarded after finishing each challenge. Collect 8 stamps per ticket to receive a prize bag, and finisher medal will be awarded to children under 18.

9. What to bring on the event day?

Bring yourself, your family, comfortable shoes, sunglasses, money for snacks and drink, and an exciting mind!

10. Where does it start and finish?

Event starts with on-boarding the exclusive ferry to the heritage island for this unique visit from King Street Wharf 1. The race will officially start from the main stage section on the island, and families will be directed to different game sections for their first challenge.

The finish location will be the same as the welcome section. After the race is completed, return to the welcome section (near the wharf) and redeem your prize bag, then board the ferry back to King Street Wharf.

11. Will there be water and snacks on the island?

Participants will receive a drink in their goodie bag, but we also encourage families to bring their own water, snack or even light meal to the race. Water and snacks can also be purchased on the island at the main stage section by cash. Kind note there is no restaurant or café on the island.

12. Will a Finisher Medal be provided?

Children under 18 years old will be awarded with a finisher medal when participating families have completed the Race Challenge Requirement. Prize bags and medals are while stocks last.

13. Are there refunds?

Unfortunately, the tickets are not refundable. The proceeds (excluding transaction fee charged by Eventbrite) will be donated to Starlight Children's Foundation. We appreciate your generous support to brighten more sick Australian kids!

You may forward your e-ticket to another friend, but resale is strictly prohibited. However, the same e-ticket can ONLY be checked-in once, so if your friend has already used the ticket to check-in on the event day, you will not be able to check-in anymore.

14. How do I get to Goat Island?

Goat Island cannot be accessed by public transport. A chartered ferry will be arranged for all Wonder Race participants. Please arrive by 8:30am at King Street Wharf 1 and present your e-ticket to check-in. The chartered ferry will leave the wharf at 9am, please don't be late!

15. What if I miss the chartered ferry?

There is no public transport to Goat Island. The chartered ferry will be arranged for all participants who arrive at the wharf on time. If you miss the ferry and still want to join the race, please consider calling a water taxi, but we will not be able to cover this additional expense for you.

16. How do I get to King Street Wharf 1?

Drive

Wilson Parking is located at 321 Kent Street. It is a 4-minute (or 350m) walk to King Street Wharf 1. Visit [Wilson Parking website](#) for the weekend rates. Alternatively, there is another Wilson Parking lot at 71 York Street which takes you an 8-minute (or 600m) walk to King Street Wharf 1. Visit their [Wilson Parking webpage](#) for the weekend rates.

Secure Parking is located at 345 - 363 George Street. It takes a 10-minute (or 650m) to walk from there to King Street Wharf. Visit their [Secure Parking page](#) for the rates. The closest parking lot to King Street Wharf is Secure Parking located at 1 Shelley Street (200m apart), right across the road from King Street Wharf's restaurants and bars. Visit the [Secure Parking website](#) for their rates.

Sun Parking is located at 261-293 Kent St in the basement levels of Westpac Tower, and is only a 2-minute (or 450m) walk along Erskine Street from King Street Wharf. There are entrances on Sussex Street and Kent Street. Visit the [Parkopedia website](#) for Sun Parking's rates.

Train

Alight at Wynyard Station take the York Street Exit. You can walk down Erskine Street towards Darling Harbour, or follow the Wynyard Walk from Clarence Street. The distance from Wynyard Station to King Street Wharf 1 is around 600m, which takes about 7 minutes on foot.

17. Can I bring pets to the event?

For the safety of all participants, we do not allow animals to join our race.

18. What happens if there is bad weather?

Please stay tuned for email updates regarding any major weather warnings in Sydney or on Goat Island during the event week. If the race needs to be cancelled due to severe weather conditions, please refer to the cancellation policy outlined in the participant agreement.

19. What if my questions are not answered?

Click the CONTACT button on the [ticket booking webpage](#), and we will try our best to address your questions as soon as possible.